

Blackpool Council

9 October 2023

To: Councillors Cartmell, Critchley, Ellison, Flanagan, Galley, B Mitchell, C Mitchell, Roberts, Mrs Scott and S Smith

The above members are requested to attend the:

SCRUTINY LEADERSHIP BOARD

Tuesday, 17 October 2023 at 6.00 pm
in Committee Room A, Town Hall, Blackpool FY1 1GB

A G E N D A

1 DECLARATIONS OF INTEREST

Members are asked to declare any interests in the items under consideration and in doing so state:

(1) the type of interest concerned either a

- (a) personal interest
- (b) prejudicial interest
- (c) disclosable pecuniary interest (DPI)

and

(2) the nature of the interest concerned

If any member requires advice on declarations of interests, they are advised to contact the Head of Democratic Governance in advance of the meeting.

2 MINUTES OF THE LAST MEETING HELD ON 11 JULY 2023 (Pages 1 - 6)

To agree the minutes of the last meeting held on 11 July 2023 as a true and correct record.

3 CHANNEL SHIFT SCRUTINY REVIEW - UPDATE ON RECOMMENDATIONS (Pages 7 - 40)

To consider the updated Channel Shift Scrutiny Review action tracker, identifying areas of good progress and actions still requiring focus.

4 ANNUAL CUSTOMER FEEDBACK REPORT (Pages 41 - 68)

For Scrutiny to consider the Annual Customer Feedback Report covering the period 1 April 2022 – 31 March 2023.

5 FINANCIAL PERFORMANCE MONITORING AS AT MONTH 4 2023/24 AND MEDIUM TERM FINANCIAL PLAN 2024/25 - 2026/27 (Pages 69 - 140)

To report the level of spending and exposure against the Council's Revenue budgets and reserves and balances for the first 4 months to 31 July 2023. The report also includes an update on the Medium Term Financial Plan 2024/25 – 2026/27.

6 SCRUTINY LEADERSHIP BOARD WORKPLAN (Pages 141 - 148)

To confirm the workplan for the 2023/2024 Municipal Year and consider the update to previous Committee recommendations.

7 DATE AND TIME OF NEXT MEETING

To note the date of the next informal Scrutiny Leadership Board as 6 December 2023, commencing at 6.00pm.

Venue information:

First floor meeting room (lift available), accessible toilets (ground floor), no-smoking building.

Other information:

For queries regarding this agenda please contact Sharon Davis, Scrutiny Manager, Tel: 01253 477213, e-mail sharon.davis@blackpool.gov.uk

Copies of agendas and minutes of Council and committee meetings are available on the Council's website at www.blackpool.gov.uk.